



GUEST EVENT INFORMATION SHEET

Unruly Citizens at The Star presented by SeatGeek | Saturday, July 27, 2019

Event Start Time: 2:05 PM

Headlined by Billboard chart dominators, Future and Juice WRLD, Unruly Citizens at The Star presented by SeatGeek will bring The Star in Frisco its first-ever hip hop concert. Below is information for event day which is Saturday July 27th. If you do not see the answer to your question below, please call our Guest Services Hotline at 972.497.4800. Thank you! Enjoy the event!

WEATHER FORECAST

High.....: 93°
Low.....: 74°
Chance of Rain.....: 0%



TICKETING INFORMATION

Ticket Prices: \$29, \$49, \$59, \$79, \$109, \$199
Tickets On-Sale at.....: Ford Center Ticket Office and online at SeatGeek.com.
Child Ticket Policy.....: Ages 3 and up need a ticket

PARKING INFORMATION

Ford Center Parking Lots.....: All Parking Lots will be open
RV/Overnight Parking Info.....: No RV Parking Available
Ford Center Parking Cost.....: Parking is free
Parking Directions.....: <http://thestarinfrisco.com/>

EVENT TIMELINE *Subject to Change*

Ticket Office open: 11:00am
Ford Center Parking Lots open.....: 12:00pm
Ford Center open to guests.....: 1:30pm
Opening Acts: 2:05pm – 7:35pm
Yella Beezy Performance.....: 7:40pm
Juice WRLD Performance.....: 8:35pm
Future (Main Act).....: 10:00pm
Event Ends.....: 11:00pm

ADDITIONAL EVENT INFORMATION

Web Site.....: <http://thestarinfrisco.com/>
Guest Services Hotline.....: 972.497.4800

UNRULY CITIZENS AT THE STAR PRESENTED BY SEATGEEK

Headlined by Billboard chart dominators, Future and Juice WRLD, Unruly Citizens at The Star presented by SeatGeek will bring The Star in Frisco its first-ever hip hop concert this Saturday, July 27th.

The full day of music will showcase a variety of artists from across the hip hop spectrum that will appeal to fans of all ages, including Future, Juice WRLD, Yella Beezy, 10k Caash, Splurge, Tay Money, Guapdad 4000, Zoey Dollaz, Mulatto, iLL Chris, Blake, Toni D, Evander Griim, Nanks, Boogotti Kasino, El Solito Dolores, 2Tone, June Popi and Ezri

LOST & FOUND

If you have lost an item at any point during the event, or find an item you would like to turn in, report to our Guest Services Center which is located behind section 127.

ATMs

There are Bank of America ATMs located in The Star District by the Dallas Cowboys Ring of Honor Walk presented by Dr Pepper.

WI-FI

Ford Center provides free wi-fi services for all of its guests. Connect to TheStarWifi in your list of available wi-fi networks. When prompted with the web page, click the checkbox that you agree to the Terms and Conditions of Service and then click connect.

ADA/ACCESSIBILITY

Ford Center is committed to serving guests with disabilities. Our facilities are fully accessible and we provide a wide range of services and amenities for guests with special needs. Guests can receive more information by visiting one of our Guest Services Center located on the concourse behind Section 127. Animals are not permitted in Ford Center with the exception of service animals and service animals in training. For more information, please contact the Guest Services Hotline at (972) 497-4800.

PROHIBITED ITEMS

Bags, purses, outside alcohol, food items*, bottles, cans and beverage containers of any kind*, coolers*, weapons of any kind, laser pointers, footballs, signs or flags on sticks, noisemakers, tripods, monopods and cameras with lens larger than 3" (detachable or non-detachable), video cameras, chairs, stools or other seating devices. *Exceptions will be made for Guests with special medical needs.

SECURITY SCREENING

All guests entering Ford Center are subject to a physical security screening of their person and accompanying items. The physical screening requires guests to pass through a magnetometer and/or subject to a hand-held metal detector sweep across the entire body. Guests who wish not to be screened by metal detector may elect a physical pat-down screening as an alternative. All other articles will be visually inspected. Items in sealed/wrapped boxes must be opened for

CODE OF CONDUCT

Ford Center Management is committed to creating a safe, comfortable and enjoyable experience for our guests. Our staff will proactively support an environment free from the following behaviors: Abusive, foul or disruptive language and obscene gestures, intoxication or other signs of impairment related to alcohol consumption, fighting, taunting or threatening remarks or gestures, sitting in a location other than the guest's ticketed seat, displays of affection not appropriate in a public setting, obscene or indecent clothing, any disruption to the progress of the event by the guest's actions.

FORD CENTER BAG POLICY IN EFFECT

The Ford Center Bag Policy is in effect for this game. Ford Center instituted the National Football League's policy that limits the size and types of bags entering Ford Center on event days. The policy is a league-wide initiative intended to enhance public safety for events at NFL stadiums across the country. The NFL strongly encourages fans to not bring any type of bags to the venue. However, should bags be needed, approved items include:

- Clear plastic, vinyl or PVC totes that do not exceed 12" x 6" x 12"
- Clear one-gallon re-sealable storage bags
- Small clutch purses/bags approximately the size of a hand – not to exceed 5.5" x 8.5" in size – with or without a handle or strap

Prohibited bags include, but are not limited to: purses larger than a clutch bag, coolers, briefcases, backpacks, fanny packs, cinch bags, seat cushions, luggage of any kind, computer bags and camera bags or any bag larger than the permissible size. For a detailed list of all prohibited and allowed items, visit TheStarInFrisco.com. Due to security reasons, bags that are abandoned will be discarded of immediately.



NO PURSES. NO BAGS. FORD CENTER PURSE/BAG POLICY



In an effort to enhance public safety, the Ford Center is limiting the size and style of bags allowed in the stadium.

PROHIBITED BAGS

PROHIBITED ITEMS INCLUDE, BUT ARE NOT LIMITED TO:

- All purses, bags or containers larger than a small clutch bag
- Backpacks
- Binocular case
Binoculars may be worn around the neck
- Briefcases
- Camera bags
- Cinch bags
- Computer bags
- Coolers
- Fanny packs
- Luggage of any kind
- Seat Cushions



APPROVED BAGS

CLEAR TOTE
Plastic, vinyl or PVC and do not exceed 12" x 6" x 12"



PLASTIC STORAGE BAG
Clear, one (1) gallon, re-sealable



SMALL CLUTCH PURSE

Approximately the size of a hand with or without a handle or strap. No larger than 5.5" x 8.5" (the size of this sheet) with or without a handle or strap. Can be carried separately or within an approved plastic bag.



An exception will be made for medically necessary items after proper inspection at a gate designated for this purpose. Please limit the number of items you bring to the Ford Center.
TheStarInFrisco.com