



# GUEST EVENT INFORMATION SHEET

C-USA Basketball Championships | Wednesday, March 11 – Saturday, March 14, 2020

Event Start Time: 11:00 AM

College Basketball returns to Ford Center March 11-14 as 24 Men's and Women's basketball teams will be playing 22 games on two courts in four days. The champions of each tournament earn their spot in the NCAA postseason basketball tournament.

### TICKETING INFORMATION

Ticket Prices .....	Seatgeek.com
Tickets On-Sale at .....	Ford Center Ticket Office and online at seatgeek.com.
Child Ticket Policy .....	Ages 3 and up need a ticket

### PARKING INFORMATION

Ford Center Parking Lots .....	All Parking Lots will be open
Ford Center Parking Cost .....	Parking is free
Parking Directions .....	<a href="http://thestarinfrisco.com/">http://thestarinfrisco.com/</a>

### EVENT TIMELINE *Subject to Change*

#### **Wednesday, March 11<sup>th</sup>**

Ford Center Parking Lots Open .....	9:00 AM
Ticket Office Open .....	9:00 AM
South Entrance Opens .....	10:00 AM
Session 1 Begins .....	11:00 AM
Session 2 Begins .....	6:00 PM
Event Ends .....	11:00 PM

#### **Thursday, March 12<sup>th</sup>**

Ford Center Parking Lots Open .....	9:00 AM
Ticket Office Open .....	9:00 AM
South Entrance Opens .....	10:00 AM
Session 3 Begins .....	11:00 AM
Session 4 Begins .....	6:00 PM
Event Ends .....	11:00 PM

#### **Friday, March 13<sup>th</sup>**

Ford Center Parking Lots Open .....	9:00 AM
Ticket Office Open .....	9:00 AM
South Entrance Opens .....	11:30 AM
Session 5 Begins .....	12:00 PM
Event Ends .....	10:00 PM

#### **Saturday, March 14<sup>th</sup>**

Ticket Office Open .....	10:00 AM
Ford Center Parking Lots Open .....	2:30 PM
South Entrance Opens .....	3:30 PM
Women's Championship .....	4:30 PM
Men's Championship .....	7:30 PM
Event Ends .....	10:00 PM

### ADDITIONAL EVENT INFORMATION

Website .....	<a href="http://thestarinfrisco.com">http://thestarinfrisco.com</a>
Guest Services Hotline .....	972.497.4800

### CONFERENCE USA BASKETBALL CHAMPIONSHIPS

The 2020 Conference USA Men's and Women's Basketball Championships return to Ford Center. The first two rounds of each tournament take place on Wednesday and Thursday with Semifinals taking place Friday and Championship games taking place on Saturday.

### LOST & FOUND

If you have lost an item at any point during the event or find an item you would like to turn in, report to our Guest Services Center which is located behind section 106.

### ATMs

There are Bank of America ATMs located in The Star Entertainment District by the Dallas Cowboys Ring of Honor Walk presented by Dr Pepper.

### WI-FI

Ford Center provides free wi-fi services for all of its guests. Connect to TheStarWifi in your list of available wi-fi networks. When prompted with the web page, click the checkbox that you agree to the Terms and Conditions of Service and then click connect.

## ADA/ACCESSIBILITY

Ford Center is committed to serving guests with disabilities. Our facilities are fully accessible and we provide a wide range of services and amenities for guests with special needs. Guests can receive more information by visiting one of our Guest Services Center located on the concourse behind Section 127. Animals are not permitted in Ford Center with the exception of service animals and service animals in training. For more information, please contact the Guest Services Hotline at (972) 497-4800.

## PROHIBITED ITEMS

Bags, purses, outside alcohol, food items\*, bottles, cans and beverage containers of any kind\*, coolers\*, weapons of any kind, laser pointers, footballs, signs or flags on sticks, noisemakers, tripods, monopods and cameras with lens larger than 3" (detachable or non-detachable), video cameras, chairs, stools or other seating devices.  
\*Exceptions will be made for Guests with special medical needs.

## SECURITY SCREENING

All guests entering Ford Center are subject to a physical security screening of their person and accompanying items. The physical screening consists of a hand-held metal detector sweep across the entire body. Guests who wish not to be screened by metal detector may elect a physical pat-down screening as an alternative. All other articles will be visually inspected. Items in sealed/wrapped boxes must be opened for inspection.

## CODE OF CONDUCT

Ford Center Management is committed to creating a safe, comfortable and enjoyable experience for our guests. Our staff will proactively support an environment free from the following behaviors: Abusive, foul or disruptive language and obscene gestures, intoxication or other signs of impairment related to alcohol consumption, fighting, taunting or threatening remarks or gestures, sitting in a location other than the guest's ticketed seat, displays of affection not appropriate in a public setting, obscene or indecent clothing, any disruption to the progress of the event by the guest's actions.

## FORD CENTER BAG POLICY IN EFFECT

The Ford Center Bag Policy is in effect for this game. Ford Center instituted the National Football League's policy that limits the size and types of bags entering Ford Center on event days. The policy is a league-wide initiative intended to enhance public safety for events at NFL stadiums across the country. The NFL strongly encourages fans to not bring any type of bags to the venue. However, should bags be needed, approved items include:

- Clear plastic, vinyl or PVC totes that do not exceed 12" x 6" x 12"
- Clear one-gallon re-sealable storage bags
- Small clutch purses/bags approximately the size of a hand – not to exceed 4.5" x 6.5" in size – with or without a handle or strap

Prohibited bags include, but are not limited to: purses larger than a clutch bag, coolers, briefcases, backpacks, fanny packs, cinch bags, seat cushions, luggage of any kind, computer bags and camera bags or any bag larger than the permissible size. For a detailed list of all prohibited and allowed items, visit [TheStarInFrisco.com](http://TheStarInFrisco.com). Due to security reasons, bags that are abandoned will be discarded of immediately.

## REVISED FORD CENTER BAG POLICY

### SMALLER CLUTCH SIZE FOR 2019!

#### NO PURSES. CLEAR BAGS ONLY.

In an effort to enhance public safety, Ford Center has modified its security policy by limiting the size and style of bags allowed in the venue.

**APPROVED BAGS**

**CLEAR TOTE**  
Plastic, vinyl or PVC and do not exceed 12" x 6" x 12"

**PLASTIC STORAGE BAG**  
Clear, one (1) gallon, re-sealable

**SMALLER CLUTCH PURSE FOR 2019**  
Approximately the size of a hand with or without a handle or strap. No larger than 4.5" x 6.5" with or without a handle or strap. Can be carried separately or within an approved plastic bag.

**PROHIBITED BAGS**

**PROHIBITED ITEMS INCLUDE, BUT ARE NOT LIMITED TO:**

- All purses, bags or containers larger than a small clutch bag
- Backpacks
- Binocular case  
Binoculars may be worn around the neck
- Briefcases
- Camera bags
- Cinch bags
- Computer bags
- Coolers
- Diaper bags
- Fanny packs
- Luggage of any kind
- Seat Cushions

An exception will be made for medically necessary items after proper inspection at a gate designated for this purpose. Please limit the number of items you bring to the stadium on event days.

[THESTARINFISCO.COM/BAGS](http://THESTARINFISCO.COM/BAGS)